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<u>L16</u> 15 and L12 24 <u>L1</u>	<u>6</u>
L12 and ("english auction" or english near auction or english with auction) 9 L1	<u>5</u>
L13 and ("english auction" or english near auction or english with auction) 4 L1	4
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<u>L12</u> ("request-for-proposal" or "rfp" or "request for proposal") 2104 <u>L13</u>	<u>2</u>
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L10 L9 and ("request-for-proposal" or "rfp" or "request for proposal") 30 L10	<u>0</u>
(network or www or internet)near (sales or buy\$ and sell\$ or auction\$ 2225 L9 or bidd\$)	<u>!</u>
<u>L8</u> (network or www or internet)near (sales or buy\$ and sell\$) 1355 <u>L8</u>	<u>.</u>
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<u>L2</u>	6119152.pn.	2	<u>L2</u>
<u>L1</u>	20050114229.pn.	2	<u>L1</u>

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L1: Entry 1 of 2

File: PGPB

May 26, 2005

PGPUB-DOCUMENT-NUMBER: 20050114229

PGPUB-FILING-TYPE: new

DOCUMENT-IDENTIFIER: US 20050114229 A1

TITLE: Network-based sales system with customizable and categorization user

interface

PUBLICATION-DATE: May 26, 2005

INVENTOR-INFORMATION:

NAME CITY STATE COUNTRY

Ackley, Matthew Allston MA US Aparo, Joseph Hamilton MA US

ASSIGNEE-INFORMATION:

NAME CITY STATE COUNTRY TYPE CODE

eBay Inc. 02

APPL-NO: 11/027735 [PALM]
DATE FILED: December 30, 2004

RELATED-US-APPL-DATA:

Application 11/027735 is a continuation-of US application 09/441388, filed November

16, 1999, PENDING

INT-CL-PUBLISHED: [07] GO6 F 17/60

US-CL-PUBLISHED: 705/026 US-CL-CURRENT: 705/26

REPRESENTATIVE-FIGURES: 2

ABSTRACT:

A sales system for coupling to a communications network. The sales system includes a sales interface at a first network address that includes a set of categorized interface elements. In addition the sales system includes another sales interface at a different network address that includes a second set of categorized interface elements. Finally the system includes a sales server at a third network address that may be used to operate both sales interfaces to provide an impression that the first and second sales interfaces are being operated by different entities. The sales server includes a categorization interface that responds to user input to define both sets of categorized interface elements. The categorized interface elements respectively include a plurality of specification elements.

RELATED APPLICATIONS

[0001] This application is a continuation of U.S. application Ser. No. 09/441,388, filed on Nov. 16, 1999, which is incorporated herein by reference.

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PALM INTRANET

Day: Tuesday Date: 1/24/2006

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Inventor Name Search Result

Your Search was:

Last Name = CHIN First Name = JEFF

Application#	Patent#	Status	Date Filed	Title	Inventor Name	
<u>08496191</u>	Not Issued	124	06/28/1995	METHOD AND APPARATUS FOR DISPLAYING HEALTH STATUS OF NETWORK DEVICES	CHIN, JEFF	
<u>09070384</u>	6069086	150	04/30/1998	A NOVEL NON-HBR SHALLOW TRENCH ISOLATION ETCH PROCESS	CHIN, JEFF	
09668586	6456306	150	09/22/2000	METHOD AND APPARATUS FOR DISPLAYING HEALTH STATUS OF NETWORK DEVICES	CHIN, JEFF	
09685449	Not Issued	71	10/11/2000	Sales system with buyer price selection	CHIN, JEFF	
09686073	Not Issued	71	10/11/2000	Sales system with sales activity feedback	CHIN, JEFF	
09022772	6037265	150	02/12/1998	AN ETCHANT GAS AND METHOD FOR ETCHING TRANSISTOR GATES	CHIN, JEFFREY	
60193937	Not Issued	159		Method and apparatus for providing multilingual translation over the internet	CHIN, JEFFREY	
60212553	Not Issued	159	06/20/2000	Internet translation protocol	CHIN, JEFFREY	
08339472	Not Issued	166	11/14/1994	METHOD AND APPARATUS FOR MANAGING AN INTEGRATED ROUTER/HUB	CHIN, JEFFREY A.	
08427574	Not Issued	166		METHOD AND APPARATUS FOR GENERATING A DISPLAY BASED ON LOGICAL GROUPINGS OF NETWORK ENTITIES	CHIN, JEFFREY A.	
08825410	<u>5825775</u>	150	I I	METHOD AND APPARATUS FOR MANAGING AN	CHIN, JEFFREY A.	

				INTEGRATED ROUTER/HUB	
08931587	5805819	150	09/16/1997	METHOD AND APPARATUS FOR GENERATING A DISPLAY BASED ON LOGICAL GROUPINGS OF NETWORK ENTITIES	CHIN, JEFFREY A.
08680809	5843226	150	07/16/1996	ETCH PROCESS FOR SINGLE CRYSTAL SILICON	CHIN, JEFFREY D.
09825437	Not Issued	41	04/02/2001	Method and apparatus for providing multilingual translation over a network	CHIN, JEFFREY J.
10142362	Not Issued	83	05/08/2002	Thin client-server architecture for automated machine translation	CHIN, JEFFREY J.
10142365	Not Issued	41	05/08/2002	Subscription-fee-based automated machine translation system	CHIN, JEFFREY J.
<u>09795670</u>	Not Issued	161	02/28/2001	Computer-implemented method and apparatus for item processing	CHINANDER, JEFF
60186785	Not Issued	159	03/03/2000	Computer-implemented method and apparatus for item processing	CHINANDER, JEFF
10698710	Not Issued	20	10/31/2003	Image-enabled item processing for point of presentment application	CHINANDER, JEFFREY T.
08910534	Not Issued	161	08/14/1997	ETCHANT FOR SILICON INCLUDING CARBON MONOXIDE	CHINN, JEFF
09361683	6402974	150		METHOD FOR ETCHING POLYSILICON TO HAVE A SMOOTH SURFACE	CHINN, JEFF
09371966	6235643	150	08/10/1999	METHOD FOR ETCHING A TRENCH HAVING ROUNDED TOP AND BOTTOM CORNERS IN A SILICON SUBSTRATE	CHINN, JEFF
09372477	Not Issued	161	08/11/1999	METHOD OF MICROMACHINING A MULTI-PART CAVITY	CHINN, JEFF
09422816	6613682	150	10/21/1999	METHOD FOR IN SITU REMOVAL OF A DIELECTRIC ANTIREFLECTIVE COATING DURING A GATE ETCH PROCESS	CHINN, JEFF
09430798	6270634	250		METHOD FOR PLASMA ETCHING AT A HIGH ETCH RATE	CHINN, JEFF

09467560	6491835	150	12/20/1999	METAL MASK ETCHING OF SILICON	CHINN, JEFF
09513552	6391788	150	02/25/2000	Two etchant etch method	CHINN, JEFF
09556742	Not Issued	161	04/21/2000	Novel non-hbr shallow trench isolation etch process	CHINN, JEFF
<u>10194167</u>	6827869	150	07/11/2002	METHOD OF MICROMACHINING A MULTI-PART CAVITY	CHINN, JEFF
09405349	6318384	250	09/24/1999	SELF CLEANING METHOD OF FORMING DEEP TRENCHES IN SILICON SUBSTRATES	CHINN, JEFF D.
07024745	Not Issued	166	03/11/1987	HIGH PERFORMANCE INTERCONNECT SYSTEM FOR AN INTEGRATED CIRCUIT	CHINN, JEFFERY D.
08724383	5851926	150	10/01/1996	METHOD FOR ETCHING TRANSISTOR GATES USING A HARDMASK	CHINN, JEFFREY
08824099	5893643	150	03/25/1997	APPARATUS FOR MEASURING PEDESTAL TEMPERATURE IN A SEMICONDUCTOR WAFER PROCESSING SYSTEM	CHINN, JEFFREY
08907448	6132631	150	08/08/1997	ANISOTROPIC SILICON NITRIDE ETCHING FOR SHALLOW TRENCH ISOLATION IN A HIGH DENSITY PLASMA SYSTEM	CHINN, JEFFREY
08969122	6136211	150	11/12/1997	SELF-CLEANING ETCH PROCESS	CHINN, JEFFREY
09022587	6541164	150	02/12/1998	METHOD FOR ETCHING AN ANTI-REFLECTIVE COATING	CHINN, JEFFREY
09116621	6322714	150	07/16/1998	Process for etching silicon- containing material on substrates	CHINN, JEFFREY
09206201	6312616	250	12/03/1998	PLASMA ETCHING OF POLYSILICON USING FLUORINATED GAS MIXTURES	CHINN, JEFFREY
09255493	6235214	150	02/23/1999	PLASMA ETCHING OF SILICON USING FLUORINATED GAS MIXTURES	CHINN, JEFFREY

09366509	6583065	150	08/03/1999	SIDEWALL POLYMER FORMING GAS ADDITIVES FOR ETCHING PROCESSES	CHINN, JEFFREY
09507629	6797188	150	02/18/2000	SELF-CLEANING PROCESS FOR ETCHING SILICON- CONTAINING MATERIAL	CHINN, JEFFREY
09545110	6824813	150	04/06/2000	SUBSTRATE MONITORING METHOD AND APPARATUS	CHINN, JEFFREY
09566686	6518206	150	05/08/2000	METHOD FOR ETCHING AN ANTI-REFLECTIVE COATING	CHINN, JEFFREY
09657793	6699399	150	09/08/2000	SELF-CLEANING ETCH PROCESS	CHINN, JEFFREY
09471555	Not Issued	161	12/23/1999	FLUORINE BASED PLASMA ETCH METHOD FOR ANISOTROPIC ETCHING OF HIGH OPEN AREA SILICON STRUCTURES	CHINN, JEFFREY D
09262785	6368978	150	03/04/1999	HYDROGEN-FREE METHOD OF PLASMA ETCHING INDIUM TIN OXIDE	CHINN, JEFFREY D
09470560	6518190	150	12/23/1999	PLASMA REACTOR WITH DRY CLEAN APPARATUS AND METHOD	CHINN, JEFFREY D.
09551788	Not Issued	161	04/18/2000	In situ etching of inorganic dielectric anti-reflective coating from a substrate	CHINN, JEFFREY D.
09611085	6383941	150	07/06/2000	Method of etching organic ARCs in patterns having variable spacings	CHINN, JEFFREY D.
09659257	Not Issued	161	09/11/2000	Process for increasing the selectivity between a patterned organic photoresist layer and a substrate during etching	CHINN, JEFFREY D.

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Inventor Name Search Result

Your Search was:

Last Name = JOHNS First Name = VALERIE

Application#	Patent#	Status	Date Filed	Title	Inventor Name
09685449	Not Issued	71		Sales system with buyer price selection	JOHNS, VALERIE
09686073	Not Issued	71		Sales system with sales activity feedback	JOHNS, VALERIE
08739625	6747761	150	10/29/1996	DELIVERY EXPERT SYSTEM AND METHOD	JOHNS, VALERIE LOUISE
10662858	Not Issued	80		Delivery expert system and method	JOHNS, VALERIE LOUISE
08713871	5761284	150	09/13/1996	METHOD AND APPARATUS FOR OBTAINING ALTERNATE DELIVERY INSTRUCTIONS FOR A FAX DOCUMENT	JOHNS, VALERIE LOUISE
09088221	6081588	150	06/01/1998	METHOD AND APPARATUS FOR OBTAINING ALTERNATE DELIVERY INSTRUCTIONS FOR A FAX DOCUMENT	JOHNS, VALERIE LOUISE
09226899	Not Issued	161	01/08/1999	DELIVERY EXPERT SYSTEM AND METHOD	JOHNS, VALERIE LOUISE
10356749	Not Issued	161	02/03/2003	Auxiliary handles for a walker device	JOHNSON, VALERIE
29052777	D379169	150	04/05/1996	VEHICLE WINDOW AND WINDSHIELD SUNSHADE	JOHNSON, VALERIE J.

Inventor Search Completed: No Records to Display.

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• * PALM INTRANET

Inventor Name Search Result

Your Search was:

Last Name = SIMPSON

First Name = RICK

Application#	Patent#	Status	Date Filed	Title	Inventor Name
09685449	Not Issued	71		Sales system with buyer price selection	SIMPSON, RICK
09686073	Not Issued	71		Sales system with sales activity feedback	SIMPSON, RICK
08753847	5873624	250	12/02/1996	FOLDING LAWN CHAIR WITH TRAY	SIMPSON, RICK J.
09087795	5998948	150		CONVERTIBLE ROOF ACTUATION MECHANISM	SIMPSON, RICK J.
09244403	6155589	250	02/04/1999	TRAILER HITCH LOCKING ASSEMBLY	SIMPSON, RICKY

Inventor Search Completed: No Records to Display.

Search Another: Inventor	Last Name	First Name	
Search Another. Inventor	simpson	rick	Search

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Time: 09:42:22

Inventor Name Search Result

Your Search was:

Last Name = TRAYNOR

First Name = DAVID

Application#	Patent#	Status	Date Filed	Title	Inventor Name
09685449	Not Issued	71		Sales system with buyer price selection	TRAYNOR, DAVID
09686073	Not Issued	71		Sales system with sales activity feedback	TRAYNOR, DAVID

Inventor Search Completed: No Records to Display.

Search Another: Inventor	Last Name	First Name	
	traynor	david	earch

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L18: Entry 20 of 20 File: USPT Mar 12, 2002

DOCUMENT-IDENTIFIER: US 6356909 B1

TITLE: Web based system for managing request for proposal and responses

Abstract Text (1):

An integrated web based system for generating electronic request for proposal (RFP) forms and responding to the generated RFPs over a secure communications network. Using a web site interface, the present invention enables users to request specific information for goods and services from specific vendors, automates the process of responding to the RFPs, and automates the process of reviewing, analyzing and presenting the results. Potential vendors are notified via e-mail when the RFP is completed, and have the option to respond to the RFP by using information stored in the associated online databases or by providing new information that is then stored in the online databases. The system remembers links from questions to all appropriate responses and prompts vendors to add them to their response form. Analysis on completed forms is automated and enables the users to evaluate RFPs.

Brief Summary Text (5):

In some cases, the due diligence may be as simple as sending a letter to a vendor describing the desired good or service and asking the vendor to respond to the letter with pricing information and a capabilities description. However, a typical method for the due diligence process is creating full-blown Requests For Proposals (RFPs) or Request For Quotations (RFQs). The process is typically one of significant labor and effort, requiring substantial time and monetary investment from the purchasers, as well as, from the potential vendors. Depending on the industry, the term RFP and RFQ is often used interchangeably. The distinction is industry specific and for the purpose of this invention, RFP is used for both. Moreover, the term user, RFP creator, and purchaser are used interchangeably; and the term vendor, respondent, proposal creator, and user are used interchangeably, throughout this application.

Brief Summary Text (6):

Goods and services that are purchased through this process need to be customized to the purchaser's specifications that are described in detail in a RFP. For many specialized goods and services, there is no retail market place that defines these specialized goods and services because these goods and services are not typically available or financially accessible to the general population. The budgets that support corporate purchasing decisions tend to be very large, often times in the millions of dollars. As a result, purchasers and their counterparts want to fully disclose their requirements to the potential vendors of goods and services. Likewise, the vendors require clear and well-defined requirements from their potential purchasers because, if they promise capabilities that they cannot deliver, they run the risk of losing the current and possibly future business. The detailed RFP or RFQ clearly defines the requirements from the vendor.

Brief Summary Text (7):

The current environment for $\overline{\text{RFPs}}$ is one where a purchaser identifies a need within the organization and creates a detailed $\overline{\text{RFP}}$ to present to the potential vendors of the desired product. The $\overline{\text{RFP}}$ is typically comprised of questions related to the

potential vendor's capabilities, operations, financial history, service areas and more. The scope of the questions is not limited to these areas, however, these are typical areas of interest for purchasers of goods and services. The process of identifying, compiling and creating $\underline{\text{RFPs}}$ tends to be labor intensive. This process, which is relatively manual, requires a serious and tedious commitment to detail. $\underline{\text{RFP}}$ questions are created from a variety of sources from inside and outside of the purchaser's purchasing organization. When all questions and specifications are completed, the $\underline{\text{RFP}}$ is compiled and prepared using a word processing program.

Brief Summary Text (8):

Once the RFP is completed, the rules for responding to the RFP and the RFP itself are printed, bound and sent out to the potential vendors. This portion includes any necessary contact information or other pertinent information. Potential vendors are identified using a variety of methods. Typically, purchasers have relationships with many of the potential vendors. Additional vendors are identified by compiling contacts from industry contacts and colleagues.

Brief Summary Text (9):

Once an RFP is received by a vendor, the vendor goes through its own due diligence process. Vendors review the RFP to see whether or not the vendors are qualified and whether they want to respond. If a vendor decides to respond, the RFP is sent to its proposal unit under the direction of an account manager or some other form of management. The proposal unit reviews each of the RFP questions and finds appropriate responses in its response manual or has to research the capabilities of the company. This response is then entered into a word processor to respond to the question. Once all of the questions have been addressed, the response to the RFP is prepared and sent back to the purchaser.

Brief Summary Text (10):

The purchaser, upon receiving the completed $\overline{\text{RFP}}$ from the vendor, begins the manual process of analyzing the results of the $\overline{\text{RFP}}$. By reviewing each response, the purchaser can establish which vendor best meets the organization's needs. This process requires that each question be reviewed manually to ensure the question has been answered completely. While the $\overline{\text{RFP}}$ responses are being manually reviewed, often, a manual scoring mechanism in a scorecard is used to track results and responses. Once all of the results have been reviewed, the scorecard typically indicates a winner. These results are ultimately used to make final purchasing decisions.

Brief Summary Text (11):

As an example, the employee benefits industry uses this process for generating RFPs and responding to RFPs. Typically, employee benefits providers are requested to provide a proposal and description of their products by consultants who deal directly with clients such as businesses that seek health coverage for their employees. The consultant generates a RFP to be mailed to several competing health insurance providers. The RFP includes a group of questions related to the providers' products, offerings, and policies. These RFPs or questionnaires generally include numerous complex questions that require different answers depending on the purchaser requirements, size, and type of business. Furthermore, RFPs need to be customized for different purchasers based on their own specific requirements and tailored to the types of vendors providing the requested goods and services. However, many of the questions in the RFPs may be common to a variety of purchasers.

Brief Summary Text (12):

Moreover, answers are usually short lived, and need to be generated by interacting with resources located at various locations within the provider's company. The time needed by the users to generate the RFP and for the vendors to respond to a given RFP in a quality manner has increased, while the deadlines established by the purchasers have been increasingly condensed.

Brief Summary Text (13):

Some attempts have been made to computerize some aspects of the process wherein questions and corresponding answers were stored in a database that could be accessed by responding vendors to respond to a RFP. Other systems have been described that are based on a word processing system and run in a heterogeneous environment. These semi-computerized systems lack the ease of use and portability. Users would have to acquire specialized and complex software to be able to use the system. It would be advantageous therefore to have a system that automates the entire process of creating, responding to, and analyzing a RFP in a common and homogeneous environment that is accessible by selected users without having to acquire specialized and complex software.

Brief Summary Text (15):

With respect to the processes described above, there is a need for a more efficient method of managing the entire $\underline{\text{RFP}}$ process that can automate and facilitate the creation of a $\underline{\text{RFP}}$, response to the $\underline{\text{RFP}}$, and analysis of the $\underline{\text{RFP}}$ in a common, secure environment accessible by selected users.

Brief Summary Text (16):

These and other needs can be met by an embodiment of the present invention. One embodiment of the present invention is a method and apparatus that enables users to create a common environment for all RFP users, both creators (consultants) and respondents (vendors), to facilitate the RFP process. An Internet based computer system assembles and organizes the information into a common format in a plurality of databases accessible through a web site interface by selected users. The system makes it easier to access, interpret and analyze all the pertinent data in a localized environment using a web site interface. The method and apparatus of the present invention greatly enhance efficiency and decrease cost.

Brief Summary Text (17):

In one embodiment of the present invention, the system and method provide $\underline{\text{RFP}}$ creators with the capability to capitalize on previously developed $\underline{\text{RFP's}}$ and specific questions within each $\underline{\text{RFP}}$ using a question database and a $\underline{\text{RFP}}$ database accessible through the web site interface. This capability is further enhanced by the ability to add new and unique questions. An automated response system enables $\underline{\text{RFP}}$ respondents to capitalize on their previously created responses to the same questions when they are re-used. The automated response system uses a response database that is linked to the question database and is accessible through the web site interface. Additionally, the $\underline{\text{RFP}}$ creators are provided with a scoring and weighting program to quickly estimate the value of each response to questions included in the $\underline{\text{RFP}}$. This analysis program is used to create preliminary scorecards and final scorecards depending on the stage of evaluation.

Brief Summary Text (18):

An automated evaluation software module evaluates the completed vendor responses once completed $\underline{\text{RFP's}}$ have been received in their final completed form. The evaluation module evaluates responses for true and false, multiple choice, and text responses. Preferably, the text responses are summarized and evaluated only once by $\underline{\text{RFP}}$ creators who manually review new text responses, as opposed to every time they re-appear in an $\underline{\text{RFP}}$. The system of the present invention also accurately tracks and references information from previous $\underline{\text{RFP's}}$ using an $\underline{\text{RFP}}$ database accessible through the web site interface.

Brief Summary Text (19):

The system also helps users track critical proposal guidelines, instructions, contacts, results and other key information. Accessing critical information such as questions, responses, scoring and summaries of responses in databases through a common interface, such as a web site interface, furnishes the users with a secure, easy to use, high quality, and timely process for generating, managing, and

responding to RFPs.

Brief Summary Text (20):

Another embodiment of the present invention provides a method and apparatus that enables users to generate RFP forms from a variety of sources within a secure communications network such as the Internet. RFP sources include current and historical internal RFP databases, as well as questions and references from external resources. Multiple users can collaborate on a single RFP form or on a response to a RFP from within the same office or from locations around the world. Once completed and approved, the RFP form is posted to the communications network and is given a unique location on said network so that vendors may locate it. A criteria form enables the RFP creators to add response criteria and weighted values to each individual question as they create their RFPs. The criteria are only available for use by the RFP creator for the purpose of evaluation and analysis. The criteria are preferably not made available to the vendors (respondents). These response criteria are then evaluated against the response forms to create a preliminary scorecard. The RFP creators can add weights to each section and question. When the RFP response form is evaluated, a score can be automatically tallied by the system to give reviewers a preliminary list of the qualified vendors for a given project. After totaling the scores for all of the defined responses (typically yes/no or multiple choice questions), users can evaluate text responses using the scoring system. After reviewing the responses to individual text questions, a score can be given to each response and ultimately totaled for a final scorecard.

Brief Summary Text (21):

In an embodiment of the present invention, the system creates RFP response documents from historical relationships between questions, answers, and previously created RFPs in the system. Once RFP forms have been posted to the communications network, RFP respondents can review the RFP and begin to identify appropriate responses. Using an automated linking routine, respondents can utilize the previous responses to the same or similar RFP questions stored in the response database. This part of the system also allows for collaborative behavior, enabling users to share questions and responses with respondents from remote locations. Once completed, the system runs an automated routine to determine whether or not the RFP response is completed. Responding vendors post their response to the communications network and the system sends a notification of completion to the RFP creator entity via said communications network.

Brief Summary Text (22):

Another feature of the present invention facilitates the distribution of the newly created electronic RFP document. Upon completion of the RFP form, invitation notes to participate are sent automatically by the system to the specified users via a communications network. The invitation notes include, but are not limited to, vendor password, log in information, and the address of the RFP on the communications network. Other pertinent information such as due dates and any special instructions may also be included along with the invitation. Once the vendors complete the $\overline{ ext{RFP}}$ response forms (proposals), the proposals are posted to the communications network for review by the RFP creators for review and analysis.

Brief Summary Text (23):

In one embodiment, the system enables users to produce results and summary materials directly from an analysis database. Moreover, users can track their progress on a multitude of projects using a project manager software tool. The RFP respondents may also be notified of their status on any given RFP. This is carried out by a progress tracker that monitors each response to make sure it is complete, a status tracking software tool which informs respondents of the status of their completed responses, and quality tracking software tool which provides feedback on reviewed RFPs once they have been scored. These software tools collectively make up the project manager software tool.

Drawing Description Text (8):

FIG. 4 is a simplified flow diagram for creating an RFP;

Drawing Description Text (9):

FIG. 5 is a simplified flow diagram for responding to an RFP;

Drawing Description Text (10):

FIG. 6 is a simplified flow diagram for evaluating a completed response to a RFP;

Drawing Description Text (14):

FIG. 10 is a simplified flow diagram for a RFP simulator;

Drawing Description Text (16):

FIG. 12 is an example of actions (options) available to a $\overline{\text{RFP}}$ creator upon logging in to the system;

Drawing Description Text (17):

FIG. 13 is an exemplary form for creating a new RFP;

Drawing Description Text (20):

FIG. 16 is an exemplary form for selecting the $\underline{\text{RFP}}$ recipients and sending them an invitation to response;

Drawing Description Text (25):

FIG. 21A is an exemplary form for a RFP;

Detailed Description Text (2):

The present invention makes the RFP process more cohesive from start to finish. The Internet-based computer system of the present invention facilitates consistency among all users, both purchasers and vendors, by creating a common environment in a communication network to guide users on both sides of the process. Accordingly, the results are more accurate, timely, and complete. The process of the present invention includes creating a RFP, responding to the created RFP, analyzing the responses to the RFP, presenting and reporting the results, and maintaining and updating databases. Additionally, the present invention includes computer programs for searching and templates for creating new RFPs that are specific to particular industries such as the employee benefits and manufacturing industries. The present invention also provides a computer program for checking the accuracy of the information contained in the databases including a spell check program, and a program for presenting the completed analysis.

Detailed Description Text (3):

Additional presentation materials and information such as drawings, graphics, tables or other electronic documents can be attached to the created $\underline{\text{RFP}}$ forms or to the proposals.

Detailed Description Text (9):

FIG. 1 shows a block diagram of a typical Internet client/server environment used by the $\overline{\text{RFP}}$ creators and $\overline{\text{RFP}}$ respondents in one embodiment of the present invention. PCs 220a-220n used by the $\overline{\text{RFP}}$ creators and $\overline{\text{RFP}}$ respondents are connected to the Internet 221 through the communication links 233a-233n. Optionally, a local network 234 may serve as the connection between some of the PCs 220a-220n, such as the PC 220a and the Internet 221. Servers 222a-222m are also connected to the Internet 221 through respective communication links. Servers 222a-222m include information and databases accessible by PCs 220a-220n. In one embodiment of the present invention, a question database, a response database, an analysis database, a client database, a user database, and a $\overline{\text{RFP}}$ database (shown in FIG. 3) reside on at least one of the servers 222a-222m and are accessible by the $\overline{\text{RFP}}$ creators and $\overline{\text{RFP}}$ respondents using one or more of the PCs 220a-220n.

<u>Detailed Description Text (13):</u>

FIG. 2 depicts a flow diagram of a computer program executed by one or more of the PCs 220a-220n for one embodiment of the present invention. The computer program generates, applies, and maintains $\underline{\text{RFPs}}$ in a web-based environment. A web site interface 1 (shown in FIG. 3) provides the user interface to a plurality of databases for the authorized users such as purchasers ($\underline{\text{RFP}}$ creators) and vendors ($\underline{\text{RFP}}$ respondents). In step 200, PC users access a web site residing on one of the servers 222a-222m to log into the system. Once a user is properly logged in and the user's password is verified, the user is provided with the web interface 1. Depending on the type of the user (i.e., a $\underline{\text{RFP}}$ creator or a $\underline{\text{RFP}}$ respondent), the user is given access to the appropriate databases residing on one or more of the servers 222a-222m. An $\underline{\text{RFP}}$ creator uses one of PCs 220a-220n to access a Question database residing on one of servers 222a-222m.

<u>Detailed Description Text</u> (14):

RFP questionnaires are compiled by using the Question database via the Internet 221 (in FIG. 1) where selections are made by the RFP creator to create a completed RFP as shown in step 201. To create the RFP, RFP creators may search the Question database using a database search program and select from a set of related questions from the Question database, from edited existing questions, from newly created questions, or from any combination of the three. The newly created and revised questions are then stored in the question database for future use. In the alternative, RFP creators, using one or more of PCs 220a-220n, can access a RFP database, residing in at least one of servers 222a-222m, through the web site interface 1 to search and select a previously created RFP. The selected RFP can then be modified and tailored to create a new RFP. An example of a created RFP is shown in FIG. 21A.

Detailed Description Text (15):

Once the $\overline{\text{RFP}}$ is created, it is posted in a location on the Web accessible through the web site interface 1. Posting a document in an Internet environment, stores the document in a location on the Web and makes it accessible to qualified users. Next, in step 202, the computer program helps the $\overline{\text{RFP}}$ creator to generate an electronic notification, such as an e-mail that includes an address to the location of the posted $\overline{\text{RFP}}$ on the Web (address of the server that the $\overline{\text{RFP}}$ is stored and the location of the $\overline{\text{RFP}}$ within the server) and a user password to access the posted $\overline{\text{RFP}}$. The notification is then sent to selected respondents using the PCs 220a-220n connected to the Web through the communication links 220a-233n.

Detailed Description Text (16):

Upon receiving the notification, the selected respondents utilize the user password to access the posted RFP on the given location within the web site environment (the respective server). In step 203, the respondents utilize a response database that is linked to the question database to generate responses to the posted RFP. Each question in the question database is linked to one or more appropriate responses in the response database. Responses are identified for the RFP by reviewing these links between questions and responses. Once the computer program identifies these links, it suggests the identified responses to the respondent as potential responses. The age and appropriateness of the response is also evaluated when the system makes decisions for matching questions and responses.

Detailed Description Text (17):

The computer program ranks responses and orders them in the order of response that is most likely to satisfy the question in the $\underline{\text{RFP}}$. The $\underline{\text{RFP}}$ respondent, using one or more of PCs 220a-220n, may select one or more responses for a given question, edit and modify the response, and use the response to compile a completed response to the entire $\underline{\text{RFP}}$. Once the response to the posted $\underline{\text{RFP}}$ (proposal) is completed, it is posted on a location accessible through the web site interface 1 (stored in one of servers 222a-222m). An electronic notification, such as an e-mail is then sent to

the $\overline{\text{RFP}}$ creator through the Internet 221 to indicate the completion of the proposal as shown in step 204. An example of a completed response to a $\overline{\text{RFP}}$ (proposal) is shown in FIG. 21B.

Detailed Description Text (18):

Once the response to the posted \underline{RFP} is received, the \underline{RFP} creator reviews and analyzes the response using a computer program as depicted in step 205. The \underline{RFP} creator, using one or more of PCs 220a-220n, begins an initial review of the response (proposal) by using the automated features of the present invention. The \underline{RFP} creator reviews responses to the yes/no, true/false, multiple choice, and selected text questions and responses, provided the text responses have been manually reviewed in previous \underline{RFPs} . The system creates an initial score based on the evaluated responses. Next, the \underline{RFP} creator reviews the remaining responses and scores them accordingly. The system includes the capability of outputting the analysis data and other information to off-the-shelf software such as Microsoft Exel.TM., Microsoft Word.TM., Microsoft Access.TM. and Microsoft Powerpoint.TM., among others, for further analysis, reports generation, and presentations.

Detailed Description Text (19):

In one embodiment of the present invention, the system includes the ability to perform, from within the system, online review, analysis, scoring and presentation generated by at least one of the servers 222a-222m. In step 205, the results of each proposal analysis are presented in user-customized reports. As shown in step 208, all the databases residing in one or more of the servers 222a-222m are maintained up-to-date to make available to the users all the information gathered and stored within the system, where appropriate. This allows the users to use the updated databases to prepare and respond to future RFPs. Additionally, the system has the ability to maintain contacts, RFP status, results of RFPs, and other information about RFPs and clients. At any step in the process, a RFP creator or a respondent may check the status of the RFP or the response respectively, as illustrated by step 207.

Detailed Description Text (20):

FIG. 3 shows a web site interface 1 and the associated databases residing on one or more of servers 222a-222m. Web site interface 1 residing on one of servers 222a-222m is the user interface for the system and is also used for navigating through the databases. Each PC 220a-220n used by a RFP creator or a RFP respondent, accesses any of the servers 222a-222m through the web site interface. Depending on the user type (RFP creator or respondent), the web site interface is customized for questions and/or responses. Additionally, the web site interface 1 includes user specific customizations so that each user can efficiently use the system in a simple manner. Also, the system can be customized to match the look and feel of a user's existing Internet/Intranet.

Detailed Description Text (21):

Question database 2 stored on at least one of the servers 222a-222m is a database for current and historical questions accessed through the web site interface for developing questionnaires, linking to responses, and linking to historical response analysis. As questions Q1-Qj are created in the user environment, they are assigned unique system identifiers. These identifiers include question ID code, user ID code, RFP ID code and client ID code. This string of codes links the question to an appropriate response once a response has been produced. When a response to a question (identified via a concatenated code) is produced, the system records the question identification codes and stores them in the response database 4 along with the response and the response ID.

Detailed Description Text (23):

Analysis database 3 stored on at least one of the servers 222a-222m is a historical database, accessed through the web site interface 1, that contains the historical analysis and results of all previous <u>RFP's</u>. Any results and findings Al-Ak are

captured and stored here. These analysis are made available to qualified users within the network. Analysis can be used to reflect comments on a particular question, response, user, vendor or client. Additionally, the analysis results can be re-used if the user chooses to do so. For example, the analysis would be re-used for the RFP simulator discussed below.

<u>Detailed Description Text</u> (24):

Response database 4 stored on at least one of the servers 222a-222m is a current and historical database, accessed through the website interface 1, for responding to RFP's through active links to questions asked in the posted proposal. Response database 4 includes responses R1-R1 that are linked to some of Q1-Qj in the Question database 2. When a historical response that matches an established criteria is identified by the computer program as being a match to a question in the posted RFP, that response is identified as a potential match and is presented to the RFP respondent as such. An exemplary screen for the presentation of the matched question(s) to the RFP respondent is shown in FIG. 24. There may be more than one response matching a given question. In such cases, the system provides the RFP respondent with a list of matched responses. The respondent can then select the most appropriate response from the list and add the selected response to the proposal. Preferably the list is ordered based on the degree of appropriateness of a response. For example, a response that has the most matched criteria is listed on top.

Detailed Description Text (26):

 $\overline{\text{RFP}}$ database 7, stored on at least one of the servers 222a-222m and accessed through the website interface 1, is a current and historical account of all $\overline{\text{RFP}}$ data RF1-RFs, including type of $\overline{\text{RFP}}$, creator of $\overline{\text{RFP}}$, client of $\overline{\text{RFP}}$, analysis results of $\overline{\text{RFP}}$, and other pertinent $\overline{\text{RFP}}$ information. This database is accessed by the $\overline{\text{RFP}}$ creator to help the creator generate the $\overline{\text{RFP}}$. An existing $\overline{\text{RFP}}$ may be selected from this database and if needed, can be edited to create a new RFP.

Detailed Description Text (28):

FIG. 4 is a flow chart of a RFP creation process that is comprised of three major processes including creating the RFP from a template, creating RFP evaluation criteria, and posting the RFP to a unique web address. Log in step 10 identifies the user to the system. The system automatically directs users to their customized web site interface based upon the log in ID. RFP creators are directed to the creator and analysis section while respondents are directed to the response section. In an exemplary embodiment, the log in form uses cookies to remember a user ID and password. The cookies expire when users exit their web browsers. In step 11a, the RFP creator selects the desired action. Examples given are, the process of creating a new RFP, reviewing an RFP response, or maintaining the database. If create RFP is selected, in step 11b, the RFP creator decides whether to use an archives RFP or create a new RFP. FIG. 12 is an example of actions (options) available to a RFP creator upon logging in to the system.

Detailed Description Text (30):

Referring back to FIG. 4, to create a RFP, the RFP creator may use an existing RFP stored in the RFP database 7 or create a new RFP as depicted in step 12. The RFP creator can also choose to review archived RFPs as shown by the "archived" path of step 12. As a result of this decision, the creator can select a saved RFP from the RFP database 7 (step 25). In step 21, the user may decide to create a new RFP by using client specific questions and by adding the client contact information including the type of RFP.

Detailed Description Text (31):

FIG. 3B schematically depicts the linkage between the databases. When an RFP is created in step 201, it is assigned a code 201c that identifies it to the system in the RFP database 7. As questions are created in step 201b, they are assigned a unique question code 201e and stored in the Question database 2. The question code

201e is then linked to the RFP database 7 to identify it as a part of the RFP. User information about who created the question and who used the question in subsequent RFPs is stored in the User database 6. When a response is provided to the given question in step 203, it is entered into the Response database 4. The Response database 4 also records the question ID 201e so that if the question ID re-appears in future RFPs its response is linked to the question and is made available for reuse. The same linking process holds true for multiple responses to the same question.

Detailed Description Text (32):

When analysis is done on the responses in step 205, the same process holds true. Responses are received and analyzed on the established scoring criteria for yes/no multiple choice defined answers. Preferable, the text responses are manually reviewed. Once the text response is reviewed, it is stored in the analysis database 3 with an analysis ID code 205c along with the response ID code 203c. When the response is reused, the response code 203c triggers a match in the analysis database 3 resulting in a matched analysis ID. The analysis stored in the Analysis database 3 corresponding to this analysis ID is then offered to the user as possible analysis for the RFP.

<u>Detailed Description Text</u> (36):

Referring back to FIG. 4, $\underline{\text{RFP}}$ questions can be organized into different sections. For example, questions can be organized under "qualifying questions," "administration," and/or "finance" sections. As shown in step 22, using the question database 2, the user can add previously created sections and questions. Also, the user can add new questions or sections. Using templates for predetermined $\underline{\text{RFP}}$ types (step 23), $\underline{\text{RFP}}$ creators can quickly choose a template that enables them to begin creating a client specific $\underline{\text{RFP}}$. After the template or an existing $\underline{\text{RFP}}$ is selected, the user may review the $\underline{\text{RFP}}$ to add or delete appropriate sections or questions, as shown in step 24.

Detailed Description Text (37):

FIG. 13 shows an exemplary form for creating a new $\underline{\text{RFP}}$. In this exemplary form, a "New $\underline{\text{RFP}}$ Type" is selected for the " $\underline{\text{RFP}}$ Type" box. Relevant information about the new $\underline{\text{RFP}}$, such as the name of the company, any special instructions and disclosures are entered, and the "Create New $\underline{\text{RFP}}$ " box is selected. Selecting the "Create" button in FIG. 13 brings up an interim administration form that allows a user to take the first steps of adding questions as shown in the exemplary form of FIG. 19.

<u>Detailed Description Text</u> (40):

Additionally, each question/section is given a weight that is used to develop a scorecard. The scorecard enables the RFP creator to review and value individual question responses. The scorecard is a user defined form designed to aid in the identification of qualified vendors. The points for the weighted questions and sections are summed to produce the scorecard document that identifies the most qualified vendors.

<u>Detailed Description Text</u> (41):

Referring back to FIG. 4, in steps 26 and 27, the question criterion and the question weight are added or edited. RFP creators may organize questions and sections within the RFP, for example, using navigation bars to re-order questions and sections, as depicted in step 28. Also, simple or complex instructions and attachments can be added to a created RFP as shown in step 29. This includes attached files in various formats including word processing and spreadsheet formats. If the RFP is ready, the completed and formatted RFP including related criteria is stored in the RFP database 7 for future reference as shown in step 31. If the RFP does not meet the client specific requirements, it goes back to the update RFP process in step 26. The system, in step 32, posts the RFP to a web site location accessible by selected users. In one embodiment, the created RFP is stored

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in a location on the host server.

<u>Detailed Description Text</u> (42):

One or more secure servers, requiring password, with data encryption capabilities to protect the confidentiality of the data is used to store all the data. In step 33, a list of recipients for the created $\underline{\text{RFP}}$ is compiled. E-mail, phone number, address and other pertinent information are entered in this step. An existing list stored in an address book may also be utilized to select the $\underline{\text{RFP}}$ recipients, as shown in FIG. 16. In step 34, the $\underline{\text{RFP}}$ recipients are selected preferably in the same screen.

Detailed Description Text (43):

FIG. 16 depicts an exemplary screen for selecting the \underline{RFP} recipients and sending them an invitation to response to the posted \underline{RFP} . A list of potential \underline{RFP} recipients is displayed on this screen. Each name may be individually selected (or de-selected) by placing a check next to the name to be selected. This list may be ordered and displayed accordingly based on the type of the posted \underline{RFP} , the \underline{RFP} creator or the company that is seeking to purchase the goods and services from the \underline{RFP} respondents through the \underline{RFP} creator. A message with instructions is entered in the message box. The instruction include the address of the posted \underline{RFP} within the web site environment, and a password for the respondents to be able to access the posted \underline{RFP} .

Detailed Description Text (44):

Preferably, the web site location and the password are automatically entered by the system. In one embodiment, the password is specific to each $\underline{\text{RFP}}$ recipient. In another embodiment, the password is specific to the $\underline{\text{RFP}}$ creator and is the same for all the $\underline{\text{RFP}}$ recipients for a given $\underline{\text{RFP}}$. New contacts can be added by selecting "address book," underlined in the exemplary screen of FIG. 16.

Detailed Description Text (45):

In an exemplary embodiment, if the user (RFP creator) selects the "address book," the screen of FIG. 17 appears that is used to add, edit, or delete contacts. A list of existing contacts is displayed within the screen of FIG. 17. Each contact name can be selected for editing or deleting the selected name. The order of the list may be customized by the user. If a contact name is selected, the screen of FIG. 18 is shown that is used to edit or delete the selected contact name. A new contact may be added by selecting "To add a contact go here" area of the screen shown in FIG. 17. If this feature is selected, the screen of FIG. 18 is provided to the user for adding new contacts.

Detailed Description Text (47):

Referring back to FIG. 4, once the $\overline{\text{RFP}}$ is ready and the appropriate $\overline{\text{RFP}}$ recipients are selected, invitations are e-mailed to the selected recipients. FIG. 16 shows an exemplary screen for sending $\overline{\text{RFP}}$ invitations via e-mail. This e-mail includes the $\overline{\text{RFP}}$ web site location, for example the Uniform Resource Locator (URL) address for the computer that hosts the web site. The e-mail also includes a password to access the site upon logging in, and any instruction or additional contact information as part of the message body or as part of a file attachment.

Detailed Description Text (48):

When the $\overline{\text{RFP}}$ is posted and the selected recipients are notified, $\overline{\text{RFP}}$ recipients access the posted $\overline{\text{RFP}}$ using the address and the password(s) included with the notification messages. The $\overline{\text{RFP}}$ recipients (potential respondents) are then able to go to their personalized proposal administration page (shown in FIG. 20) to view all proposals to which they have received invitations. This proposal administration area further enables respondents to examine the $\overline{\text{RFP}}$ and if they decide to respond, they initiate the response process, as shown in $\overline{\text{FIG}}$. 21B. $\overline{\text{RFP}}$ respondents/vendors can utilize the previous responses to the same or similar $\overline{\text{RFP}}$ questions stored in the response database. As shown in FIG. 21A, $\overline{\text{RFP}}$ is organized by different

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sections. The status of the RFP is noted at the top of the form.

Detailed Description Text (49):

FIG. 5 shows a flow diagram for responding to a posted $\underline{\text{RFP}}$ (shown by step 203 of FIG. 2). Once selected respondents have received the e-mail invitation via the Internet 221 and logged into the system using one or more of PCs 220a-220n, they may link directly to and review the posted $\underline{\text{RFP}}$ as indicated in step 40. In step 41, based upon previous responses to the same or similar questions stored in the response database 7, respondents can use an Auto-fill feature to respond to questions. Upon selecting this feature, the system searches the response database 4 to match the questions within the posted $\underline{\text{RFP}}$ to one or more responses stored in the response database 4. As indicated above, the responses are linked to questions using unique codes included with questions in the RFP as shown in FIG. 24.

<u>Detailed Description Text</u> (52):

When there is no matched response, or when existing responses are not adequate, respondents are provided the capability to create new responses, as shown in step 46, and store them in the response database 4. In step 47, "Assign/Email Question to Team Member" feature allows a RFP respondent to send question to other team members or other experts to answer any given question. This provides an integrated and shared environment for different users (members of a team) to work on the same proposal. The responses from other team members are received and placed directly into the RFP in step 48. If there are matched responses in step 41, but they do not meet all the question specifications, the responses are updated to meet the criteria in step 49. In the alternative, existing responses can be edited to answer the question.

Detailed Description Text (54):

If the proposal document has been through all of the response steps and it meets the requirements specified by the $\underline{\text{RFP}}$, it is forwarded for posting on a location on the web in step 54. If the $\underline{\text{RFP}}$ is not ready it cycles back through the preparation process until it is completed as shown by the "No" path from step 54 to step 40. The system then, in step 55, automatically sends an e-mail to the $\underline{\text{RFP}}$ creator indicating that the response to the $\underline{\text{RFP}}$ is completed and has been posted to a web site. In step 56, the completed response is posted to an appropriate web location simultaneously with the e-mail notice of completion. The system notifies the $\underline{\text{RFP}}$ respondent that the proposal has been posted as shown in FIG. 22. In step 57, the completed response is automatically stored in response database 4.

Detailed Description Text (55):

When the e-mail notice of completion is received by the $\underline{\text{RFP}}$ creator, the $\underline{\text{RFP}}$ creator or the creator's delegates may review the proposal using the automated features of the system that utilizes the criterion and weight associated with each response within the proposal. The analysis may begin once a response deadline has passed or when all of the completion e-mails have been received. In step 60, the system checks all $\underline{\text{RFPs}}$ to verify that all completed responses have been submitted. A response wizard validates all question responses and compares them to an established scoring criteria. The response wizard, based on the weights of the questions and weights of the $\underline{\text{RFP}}$ sections, creates a report in step 69 giving preliminary results for all questions that can be evaluated by the system. This report details the initial findings based upon the established criteria which can be evaluate by the system. The report includes yes/no questions, multiple choice and text questions that can be evaluated by the system without manual intervention.

Detailed Description Text (56):

Based upon the results of the report, the $\underline{\text{RFP}}$ creator can determine which vendors meet the basic criteria to continue with the evaluation process. If a vendor meets the minimum criteria set by the user, they are considered a finalist as shown in step 62. If a vendor does not meet the criteria, the rest of the analysis is

terminated and the vendor is no longer considered for the proposal (step 63). In step 70, the rejected vendors are issued a notice, preferably, by e-mail that they are no longer in contention for the work. This notice is also posted to a status report page.

Detailed Description Text (57):

The remaining subjective responses are reviewed in step 64. These subjective responses can be truncated for reporting and analysis purposes. The original response remains intact in the response database. There is a link between the text responses and analysis of those responses that are stored in the analysis database. The truncated response can be used for future analysis and RFPs. For example, when the same text response to a question is received by the RFP creator, the received response can be checked against its previous analysis. The same scoring criteria as the previous criteria for the previous response may be used by the RFP creator for the received response. Because questions may be used over and over, these responses or summaries of the responses can be re-used. In step 71, using question and response links (unique codes to identify relationships from responses to summary of responses), the summarized responses are automatically shown in the scoring system. Any responses not covered by the response wizard are evaluated manually and summarized. Once summarized, the summaries will be available for future analyses.

Detailed Description Text (58):

In step 65, a scoring process is performed for <u>RFP</u> creators for storing, updating and maintaining results from step 64. Responses are compared to the existing criteria for each question. Scorecard results are created in step 66 for the remaining responses. The scorecards summarize all of the findings from the response wizard in step 61 and step 65. The scorecards are used to identify the vendors which best meet the users' needs. This information is then stored in the analysis database 3. The final summary reports/scorecards are generated in steps 67 and 68. This allows users to prepare reports at any time during the process. Any additional information that may be needed is generated. This allows users to output all of the data into the format of their choice or use the internal system tools to generate reports/results. Based upon all findings, a winner is chosen in step 73 and the results are stored in the analysis database 3, in step 74.

Detailed Description Text (61):

Data related to each client is stored in the client database 5. This data may be used to facilitate the creation of an $\underline{\text{RFP}}$ for the same or a different client. FIG. 9 shows a flow diagram for archiving and using client data. A search for client or $\underline{\text{RFP}}$ type is performed by the user in step 120. The user may search for client specific work, $\underline{\text{RFP}}$ type, or any other searchable parameter related to the client work. In step 121, a decision is made as to how the results will be used. Results can be either reviewed online, extracted for external analysis or used in a $\underline{\text{RFP}}$ simulator described below. The results are reviewed in step 122 and outputted in step 123.

<u>Detailed Description Text</u> (62):

A proposal simulator allows the users to evaluate historical responses to a \underline{RFP} . The proposal simulator is useful for developing new "mock" \underline{RFPs} and "mock" proposals by the \underline{RFP} creator based on the existing information that the \underline{RFP} creator has access to. The simulator produces a quick review of selected vendors and selected questions. For the simulator to be functional, the selected questions must contain responses that had been collected and evaluated in previous proposals. FIG. 10 illustrates a flow diagram for a \underline{RFP} simulator. In step 140, previous \underline{RFP} participants are selected from the \underline{RFP} database 7. The type of \underline{RFP} to model (for example, medical, dental, etc.) is selected in step 141. Next, questions from the database that each vendor has in common are selected in step 142 in order to create the model \underline{RFP} . Then, criteria and scoring for the model \underline{RFP} are entered in step 143 and the results are evaluated in step 144. The results are then summarized in a scorecard for presentation or analysis as shown in step 145. In step 146, the

results are stored for future use and reference.

Detailed Description Text (63):

At any time during the process, a status report may be generated based on a user request. The purpose is for any user to check the status of any related $\underline{\text{RFP}}$. FIG. 11 shows a flow diagram for generating status reports. In step 160, the desired process is chosen by the user. The status of existing and historical $\underline{\text{RFPs}}$ may be checked in step 161 and notices from respondents may be reviewed in step 162. Contact information is maintained in step 163. This includes granting access to team members or updating contacts information. Participants in the $\underline{\text{RFP}}$ may be added in step 164, or deleted as shown in step 165. In step 166, vendors may ask questions of the $\underline{\text{RFP}}$ creators, for example, using a bulletin board accessible on the web. The bulletin board set up allows vendors to ask question and receive responses from the $\underline{\text{RFP}}$ creators. This bulletin board set up also allows vendors to find questions and answers asked by them and other $\underline{\text{RFP}}$ participants. An interactive online help is also provided by the system, as indicated by step 167, to help the users effectively use the system.

Field of Search Class/SubClass (8): 705/26

<u>US Reference US Original Classification</u> (2): 705/26

<u>US Reference US Original Classification</u> (5): 705/26

US Reference US Original Classification (6):
705/26

<u>US Reference US Original Classification</u> (9): 705/26

<u>US Reference Group</u> (2): 5758328 19980500 Giovannoli 705/26

<u>US Reference Group</u> (5): 5842178 19981100 Giovannoli 705/26

<u>US Reference Group</u> (6): 5870719 19990200 Maritzen et al. 705/26

<u>US Reference Group</u> (9): 6085169 20000700 Walker et al. <u>705/26</u>

CLAIMS:

- 1. A web based computer system for managing creation of a request for proposal (\underline{RFP}) and responding to the \underline{RFP} comprising:
- a web site accessible by qualified users;
- a question database accessible through the web site for storing a plurality of $\underline{\text{RFP}}$ questions;
- a first computer linked to the web and used by an $\underline{\text{RFP}}$ creator to create the $\underline{\text{RFP}}$; means for selecting questions from the question database for use in the $\underline{\text{RFP}}$; means for creating the $\underline{\text{RFP}}$ from the selected questions from the question database;

means for storing the created $\overline{\text{RFP}}$ in a first location on the web site accessible by a selected RFP respondent;

means for electronically notifying the selected RFP respondent;

a response database linked to the question database and accessible through the web site for storing a plurality of responses;

means for searching the response database for matching and selecting responses to the questions in the created RFP to generate a proposal in response to the RFP;

a second computer linked to the web and used by the selected <u>RFP</u> respondent to create the proposal including selected responses from the response database;

means for storing the generated proposal in a second location on the web site accessible by the RFP creator;

means for electronically notifying the RFP creator; and

means for storing the created RFP in a RFP database.

- 5. The computer system of claim 1 further comprising a client database storing information including client contact and RFP information.
- 7. The computer system of claim 1 wherein means for electronically notifying the selected <u>RFP</u> respondents comprises means for identifying the selected respondents from a respondent list including names and e-mail addresses; and means for sending a message to the identified respondents, the message including a location for the stored RFP and a password for accessing the stored RFP.
- 10. A method for generating a request for proposal (\underline{RFP}) and responding to the \underline{RFP} through a web site interface accessible by qualified users, the method comprising:

accessing a question database through the web site for creating the ${\hbox{\tt RFP}}$ by a ${\hbox{\tt RFP}}$ creator;

selecting questions from the question database;

creating the RFP responsive to the selected questions from the question database;

selecting one or more qualified RFP respondents from a list of RFP respondents;

storing the created $\underline{\text{RFP}}$ in a first location on the web site accessible by the selected $\underline{\text{RFP}}$ respondents;

electronically notifying the selected PFP respondents;

searching a response database linked to the question database for matching and selecting responses to the questions in the created $\underline{\text{RFP}}$ to generate a proposal in response to the $\underline{\text{RFP}}$;

generating the proposal including selected responses from the response database;

storing the generated proposal in a second location on the web site accessible by the $\underline{\mathsf{RFP}}$ creator;

electronically notifying the RFP creator; and

storing the created RFP in a RFP database for future use.

- 14. The method of claim 10 wherein the step of electronically notifying the selected RFP respondents comprises identifying the selected respondents from a respondent list including names and e-mail addresses; and sending a message to the identified respondents, the message including a location for the stored RFP and a password for accessing the stored RFP.
- 16. The method of claim 10 further comprising generating a status report for the $R\underline{FP}$ and the proposal.
- 17. The method of claim 10 further comprising searching the $\underline{\text{RFP}}$ database, selecting a $\underline{\text{RFP}}$, and including the selected $\underline{\text{RFP}}$ in the proposal.
- 18. The method of claim 17 further comprising editing the appropriate RFP.
- 19. The method of claim 10 further comprising maintaining the question database, the response database, and the RFP database.
- 22. The method of claim 10 further comprising generating a mock $\underline{\text{RFP}}$ and generating a mock proposal by the $\underline{\text{RFP}}$ creator based on existing questions and responses.
- 26. A programming system for operation of a computer system, the computer system having, connected together for access over the web, a plurality of computers for creators of requests for proposals ($\underline{\text{RFPs}}$), a plurality of computers for respondents of $\underline{\text{RFPs}}$ and a plurality of servers for storing information, the programming system being arranged for creation of a $\underline{\text{RFP}}$ and responding to the $\underline{\text{RFP}}$ comprising:
- a question database stored in at least one of said plurality of servers for storing a plurality of RFP questions accessible over the web;
- a first searching program for enabling the computer system to search said question database;
- a selecting program for enabling the computer system to select one or more questions from said plurality of $\overline{\text{RFP}}$ questions to create the $\overline{\text{RFP}}$ accessible over the web;
- a document creation program for enabling the computer system to create the $\overline{\text{RFP}}$ responsive to the selected one or more questions;
- a first web posting program for enabling the computer system to store, for access over the web, created $\underline{\text{RFPs}}$ created by said computers for $\underline{\text{RFP}}$ creators;
- a first notification program for enabling the computer system to notify selected said computers for respondents of said created RFPs;
- a response database linked to said question database and stored in at least one of said plurality of servers, including a plurality of possible responses to the $\overline{\text{RFP}}$ questions;
- a second searching and matching program enabling the computer system to search said response database and selectively match up selected ones of said plurality of possible responses to said created RFPs that have been stored to thereby create proposals accessible over the web;
- a second web posting program for enabling the computer system to store, for access over the web, created proposals created by said computers for RFP respondents; and
- a second notification program for enabling the computer system to notify selected said computers for creators of said created RFPs.

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 ${\bf e}$ 7. A computer readable medium having stored thereon a set of instructions including instruction for generating a request for proposal (RFP) and responding to the RFP through a web site interface the instructions, when executed by a plurality of computers connected to the Internet, cause the computers to perform the steps of:

accessing a question database through the web site for creating the $\underline{\text{RFP}}$ by a $\underline{\text{RFP}}$ creator;

selecting questions from the question database;

creating the RFP responsive to the selected questions from the question database;

selecting one or more qualified RFP respondents from a list of RFP respondents;

storing the created $\underline{\text{RFP}}$ in a first location on the web site accessible by the selected RFP respondents;

electronically notifying the selected RFP respondents;

searching a response database linked to the question database for matching and selecting responses to the questions in the created $\underline{\text{RFP}}$ to generate a proposal in response to the $\underline{\text{RFP}}$;

generating the proposal including selected responses from the response database;

storing the generated proposal in a second location on the web site accessible by the RFP creator;

electronically notifying the RFP creator; and

storing the created RFP in a RFP database for future use.

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